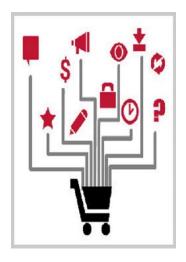


# The VERSO Product Returns Portal Incorporates Office 365 Outlook and Excel Add-Ins to Create Seamless Workflow for All Participating Users

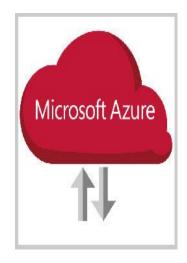
# OFFICE 365 APP BUILDER PROFILE: VERSO Inc.

VERSO Inc. provides the VERSO Product Returns Portal to manufacturers, distributors, and third-party logistics providers of all sizes. VERSO uses Microsoft's platform and technology to position VERSO as the premier product returns solution, with a combination of cloud capability, flexible functionality, advanced business intelligence, and seamless working environments.

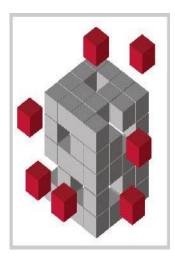
# WHAT WE OFFER



The VERSO portal provides the ultimate in flexibility and automation. Standard features include product return workflows, custom fields, and stakeholder groups, all configurable by market channel and contract. Also included is automation of key functions such as warranty verification and product return location.



Running in the Microsoft Azure cloud ensures a high level of scalability, allowing VERSO to serve customers of all sizes, with the ability to easily scale up as needed to meet large volumes of transactions while benefiting from the high level of data security and redundancy found within the Azure environment.



VERSO's architecture enables easy integration with supporting ERPs, inventory, and manufacturing systems, while its information analytics capability driven from Microsoft Power BI helps businesses make better decisions - gaining clear insight into product return trends, customer behavior, and operational performance indicators.



Creating a seamless work environment is essential for all stakeholders of the VERSO portal. Using Microsoft's Office 365 Add-in for Outlook and Excel allows users to open, edit, and manage **VERSO** cases directly from Outlook or Excel without having to leave their work environment, saving time and increasing efficiency.

# WHAT OUR CUSTOMERS ARE SAYING

"VERSO's inherent flexibility and cloud-based features are allowing us to automate work and better manage our customer relationships." – Helen Hadok, CFO, Actineon

# **LEARN MORE**

Visit our website at verso-logistics.com or email us at info@verso-logistics.com to learn more.



Office 365 is cloud-based productivity, powered by Microsoft. You get the familiar Office applications, now always up-to-date. It brings enterprise-grade services to organizations of all sizes, from online meetings to sharing documents to business-class email.



# **KEY USE CASES**

#### **BUSINESS-CLASS EMAIL**

Gain large, 50GB mailboxes with your own custom domain that can send messages up to 25MB in size, with contacts, shared calendars, and spam and malware protection. Available on PC, Mac, Windows Phone, iPhone, Android, and more.

#### **CLOUD STORAGE**

Get 1TB to store, back up, and share files, accessible from almost any device, and even offline.

#### **MEET ONLINE**

Hold scheduled or ad hoc online meetings for up to 250 participants, with screen sharing, audio and video, virtual whiteboards, polls, and shared notes. Anyone can participate through any HTML5 browser.

#### **COLLABORATE, CHAT PRIVATELY**

Set up a social network that helps your company stay connected, share information across teams, and make faster, more informed decisions.

# **SAVE YOUR COMPANY MONEY**

Office 365 is available as a simple monthly subscription. Avoid large up-front costs for new software while moving the cost of IT from capital to operating expense. And without on-premises servers to run email, websites, and document storage, you can reduce energy costs and save by no longer purchasing new server hardware.

## SCALE YOUR BUSINESS QUICKLY AND FLEXIBLY

Office 365 grows with you on the Microsoft Azure cloud. Adding a new user is as simple as buying an additional license, which allows access to business critical technology on up to five PCs/Macs and five mobile devices. Office 365 provides many plans to fit the right capability needs and price points for each user in your organization.

# **TECHNICAL SUPPORT**

Your Office 365 subscription comes with 24/7 support from a global network of experts, with 1-hour response for critical, service-impacting events.

#### FINANCIALLY BACKED SLA

Get peace of mind knowing your services are available when you need them with a financially backed, 99.9% uptime service level agreement.

#### SIMPLIFIED IT MANAGEMENT

Reduce headaches by reducing your IT infrastructure. Content lives safely in globally distributed data centers with continuous backup and disaster recovery abilities.

Learn more: www.office365.com © 2016 Microsoft Corporation. All rights reserved.

